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Ross Express, Inc.

Freezables Procedure

07/19/2011

All shipments that are identified as freezable will be protected from freezing as follows:

Ross Express routing practices provide freezable protection Mondays through Thursdays, with freight either in transit or staged on heated docks for loading.

On Fridays, we utilize a procedure where all freezable freight is unloaded and held on the delivering terminal heated dock over the weekend and reloaded for delivery on Monday morning.

We do require that all freezable shipments be identified as “freezable” on both the paperwork and the freight.